

# Australian Institute of Conveyancers NSW Cyber Helpline



## **The frequency and severity of cyber incidents is on the rise.**

Cyber incidents have the potential to cause significant financial, reputational, regulatory and operational disruption to your business.

## **And the real estate industry is not immune.**

The real estate industry (including stakeholders such as conveyancers) are prime targets for cyber criminals given the high-risk data you hold and central role in transacting property transfers and handling funds.

## **AICNSW offers a free triage service for its business owner members, run by leading cyber incident response firm, Clyde & Co**

The AICNSW is partnering with Clyde & Co to provide a free 2 hour triage service for cyber incidents experienced by AICNSW business owner members via a dedicated Cyber Helpline.

### **What happens when I call the Cyber Helpline?**

A dedicated incident response manager at Clyde & Co will talk you through what you need to do. Depending on the incident, this may include steps to contain the incident, restore your systems, investigate the breach, recover lost funds, and notify relevant parties (including law enforcement, and regulators) if required.

The Cyber Helpline is limited to 2 hours per call per member per annum, following which you will receive a report on next steps. If you would like to engage Clyde & Co, or any investigation vendors (such as IT / forensic experts) to assist further, this will be a direct engagement and not part of the Cyber Helpline service. This will be discussed with you during the call.

There is no obligation to engage Clyde & Co, and you are free to engage an alternative law advisor if you prefer.

**What should I do if my business experiences a cyber incident?**

**Call Clyde & Co's dedicated 24 / 7 / 365 Cyber Helpline on**

**1300 083 235**