

AUSTBROKERS SPT PTY LIMITED

COMPLAINTS



If for any reason you're not happy with our service talk to us. We'd like the opportunity to resolve any issues or complaints.

Contact us

The Complaints Officer

Austbrokers SPT

PO Box 500

Miranda NSW 2228

Email: info@sptinsurance.com.au

Telephone: (02) 9525 9311

If you're unhappy with the resolution we've offered, you're welcome to contact the Australian Financial Complaints Authority (AFCA).

We subscribe to Insurance Brokers Code of Practice and the Australian Financial Complaints Authority (AFCA), a free customer service. If your complaint is not successfully resolved by our office within 30 days from the date reported to our office, it can be referred to AFCA to assist in making an independent assessment of your issue(s).

Online: www.afca.org.au

Email: info@afca.org.au

Phone: 1800 931 678

Mail: Australian Financial Complaints Authority - GPO Box 3 Melbourne VIC 3000